

I have typed and deleted this message a number of times. Over the last two years I have created, modified, changed, or deleted sections of our Pandemic Plan - a plan that did not exist before the COVID 19 pandemic began.

The message delivered was one of hope, of positivity, and of course the importance of doing our part. As we again enter a period of uncertainty with rising case numbers, hospital admissions, and further closures, the message remains consistent. We will get through this – together.

As we navigate this next wave, please remember that all essential services, including property managers, are working tirelessly to ensure that the most up to date information is available and that your communities are safe for you and your families. Like everyone else, our team is struggling to maintain positivity without burning out. I would ask that you support and advocate for them if condo owners, residents, are less aware of these pressures. I am asking for your patience and understanding as we work through this challenging time.

We need to try harder to be extra patient, extra tolerant, extra helpful, and show more, not less humanity and compassion. We have all been through so much stress through this pandemic. We have proven we can do this. We are stronger together. Most importantly be kind to one another.

Thank you for being a part of the SMI Family. May 2022 be brighter for us all.

Casey Beacock, RCM
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